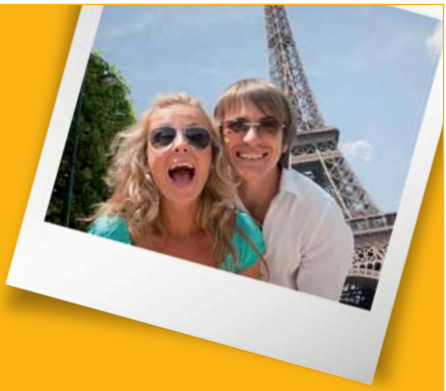
RENAULT 2012

EURODRIVE

Travel with peace of mind



TRAVEL BOOKLET

DESTINATION: EUROPE

RENAULT EURODRIVE

DRIVE THE CHANGE

RENAULT

RENAULT 2012 EURODRIVE

Travel with peace of mind

EDITORIAL

Dear client, thank you!
Thank you for choosing Renault Eurodrive for your stay in Europe.

At Renault, we have always believed that cars should be suited to everyone's life style and everyone's expectations. This ambition is reflected in our quest for sustainable and environmentally friendly mobility, for safety and for quality we want to offer to every customer.

All of our teams are dedicated to your satisfaction. These travelling instructions contain comprehensive information on how to use the Renault Eurodrive system. This booklet is a precious guide to finding the right information and the right contact.

We wish you a pleasant stay in Europe driving your Renault or your Dacia and thank you again for choosing Renault Eurodrive.

RENAULT QUALITY MADE

Sophie PONSAILLE
Directeur de Renault Courte Durée

USER'S GUIDE

YOUR NEW CAR

This chapter contains answers to all the questions you have about your vehicle, from pick-up to drop-off.

Contents

04 Picking up your car
06 Insurance / assistance
08 Contract modifications
10 Returning your car
12 Pick-up and return centers
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PICKING UP YOUR CAR

YOUR ARRIVAL

Please remember that, in order to pick up your car in the best possible conditions, you must **provide** your delivery center with your **appointment** details or your **flight number**.

If you do not have a flight number, then please **contact your delivery center** for an appointment **at least 3 working days before the scheduled delivery date**.

IMPORTANT

If you change your flight, train or arrival date and time, please contact our pick-up center as quickly as possible so that we can welcome you in the best possible conditions.

We will wait for you for 30 minutes after the agreed time and for 1 hour after the actual arrival of your flight.

Always refer to the information about your pick-up center in the "Pick-up and drop-off centers" chapter on page 12, or the detailed information sheet for your center that you received from your Eurodrive agent.

TO FIND OUT MORE

- The regulations, highway codes and procedures in the event of an accident or damage differ from one country to another. The vehicle you receive obeys French law. You are responsible for your travel in Europe. Therefore, remember to refer to the specific regulations that apply in each country.

PICK-UP PROCEDURE

Please present:

- your passport (or identity card),
- a copy of your Renault Eurodrive contract.

Your spouse, partner or a family member may also pick up the car and drive it, providing they present an authorized document with your signature.

Your partner must, in addition to the authorized document, present a certificate proving partnership or a sworn statement of partnership with your signature.

You will be presented with several items:

- vehicle registration papers,
- a European accident report with instructions,
- an insurance certificate,
- an insurance assistance booklet,
- two keys (or cards) for the vehicle,
- a safety kit (fluorescent vest + and warning triangle).

CAUTION!
These items are to be returned with your vehicle. You will be billed for any missing items.

IMPORTANT

Drivers must be at least 18 years old and possess a driving license valid for use in the country concerned.

FUEL INFORMATION

ENGINE	FUEL	NAME AT PUMP
Gasoline	Super unleaded	Super Sans plomb SP 95 / SP 98 Unleaded / Gasoline Gasolina sin plomo 95 Gasolina sin plomo 98
Diesel (dCi)	Diesel	Diesel / Gazole / Gas-oil

CAUTION!
The fuel type to be used with your vehicle is marked inside the fuel cap: "GO" means diesel, "ES" means gasoline/petrol.

IMPORTANT

For safety reasons, the cars are delivered with the fuel necessary to reach the nearest gas station.

Fill up the tank as soon as possible.

INSURANCE / ASSISTANCE OF YOUR CAR

PEACE OF MIND

YOUR RENAULT OR YOUR DACIA IS PROTECTED

- in case of breakdown: by the manufacturer warranty.
- in case of accident, theft, attempted theft, fire, vandalism, broken windows, punctures, lost keys or fuel inversion: by the deductible-free multi-risk insurance in your Renault Eurodrive contract.

CLAIMS

- you must always make a declaration for your Eurodrive vehicle (details of the circumstances, police report). Without a declaration, the insurance company will not pay any refunds. The same applies to damages or incidents affecting rental vehicles provided further to an incident with your temporary transit vehicle.
- do not take out any additional insurance from the rental agency.
- if an occupant aged over 70 dies, the claimants shall not benefit from the guarantee protecting transported persons.

IMPORTANT

In the event of damage, you must fill out:

- either an accident report with a third party (check the insurance policy number of the third party and make sure he/she signs the document),
- or a detailed report (with detailed explanations of the circumstances, including the registration number and the date of the incident).

Cases of vandalism or theft must be reported to the police and the original report must be sent to GSAE.

The document must always be faxed to the following number**:**
🖷 ***+33 (0)1 76 89 00 47.***

YOUR VEHICLE IS COVERED IN 42 EUROPEAN COUNTRIES

Andorra, Austria, Belgium, Bosnia Hercegovina, Bulgaria, Croatia, Cyprus, Czech Republic, Denmark, Estonia, Finland, France, Germany, Gibraltar, Great Britain, Greece, Hungary, Iceland, Ireland, Italy, Latvia, Liechtenstein, Lithuania, Luxembourg, Malta, Monaco, Montenegro, Netherlands, Norway, Poland, Portugal, Republic of Macedonia, Romania, San Marino, Serbia, Slovakia, Slovenia, Spain, Sweden, Switzerland, Turkey, Vatican.

! USEFUL INFO

- You are no longer insured after the validity date of your insurance certificate, neither if you drive in a country not mentioned in the list above.
- All persons that meet the conditions of eligibility of the special «TT» status, can drive a «TT» vehicle. In this case, the assistance conditions only apply if the holder of the registration document is present in the vehicle.

CAUTION!
Remember Renault Eurodrive insurance and assistance does not cover Kosovo and the Turkish part of Cyprus.

IN THE EVENT OF INCIDENTS

WHAT TO DO IN CASE OF BREAKDOWN, ACIDENT, FIRE, VANDALISM OR THEFT?

Below are a few recommendations:

- BREAKDOWN 1 + 6
- ACCIDE NT 1 + 2 + 4 + 5
- OTHER 1 + 3 + 4 + 5

1. Call (24/7): ✆ **+33 (0)1 49 65 24 04**
2. Carefully fill out both sides of the European accident report.
3. Report the incident to the police.
4. Fax your European accident report to: 🖷 **+33 (0)1 76 89 00 47** or call: ✆ **+33 (0)1 76 84 96 96**
5. Send the originals to the following address: **GSAE Renault Eurodrive immeuble vendôme 12/14, rue du Centre 93197 Noisy-le-Gd Cedex, France**
6. **If the vehicle is left in a Renault or Dacia garage**, always leave the registration documents inside the vehicle.

Conditions applying to the payment of costs vary according to the time the vehicle is immobilized:

- less than 10 days: hotel expenses or vehicle hire*.
- more than 10 days: hotel expenses, vehicle hire or supply of a new Eurodrive vehicle, depending on the expiry date of the contract*.

**See general sales conditions on your order form.*

EXCLUSIONS

- The Eurodrive contract does not cover, fuel leaking, mechanical incidents caused by vehicle misuse, mechanical incidents caused by towing, snow tires and chains. Neither does it cover fines or parking tickets, telephone, restaurant/bar, fuel or toll expenses, vehicle servicing costs, or expenses that the beneficiary was expected to pay as part of the planned stay in the place of the incident (e.g. accommodation).
- The contract does not cover events resulting from holders' participation in sports competitions, bets and matches.

CAUTION!
If the administrative documents are lost or stolen (e.g. registration documents), you must report the incident to the local police and contact RCD on +33 (0)1 76 84 96 96.
In the event of theft, only the belongings mentioned in the police report will be reimbursed, upon presentation of the original sale invoices.
In the event of theft, the cost of obtaining new ID papers is not reimbursed. Never leave the registration documents and the spare keys in a parked vehicle.

ASSISTANCE FOR YOUR CAR

- **In the event of an accident, theft, attempted theft or breakdown, customers must call the following number: +33 (0)1 49 65 24 04 (24-7).** Technical and material assistance will be provided as quickly as possible.
- **If your vehicle is replaced, further to an incident** , by another rental vehicle supplied by a conventional rental operator, you will be required to submit a bank card print. Never take out any additional insurance.
- **The rental vehicle must be dropped off with a full tank in a center operated by the rental operator in question, and not in a Eurodrive drop-off center.**

CONTRACT MODIFICATIONS

EXTENDING YOUR CONTRACT?

You may extend the length of your contract following the delivery of your vehicle, within the limits of the expiration date of the vehicle's registration certificate. To do so, contact Renault Eurodrive Monday to Friday from 9 am to 4 pm, excluding public holidays:

- **In France: ✆ 01 76 84 99 00 🖷 01 76 89 07 93**
- **From outside France: ✆ +33 1 76 84 99 00 🖷 +33 1 76 89 07 93**

You will be asked to supply the following information:

- the registration number of your vehicle or the number of your Renault Eurodrive contract,
- the number and expiry date of your credit card (the only authorized payment means),
- the date you want to extend the contract to,
- an address, an e-mail address or fax number so we can send you a new insurance certificate.

CAUTION!
If you haven't extended your contract with Renault Eurodrive, use of the vehicle becomes illegal after the date of the original contract. In addition, the customer and their passengers are no longer insured. The driver alone will be liable for damages caused to third parties.

CHANGING YOUR CONTRACT?

You have 25 calendars to change or cancel your Renault Eurodrive contract.

CAUTION!
Conditions may vary from one country to another. Please contact your Eurodrive agent for more details.

IMPORTANT

The following changes to your contract will be charged 300€ if requested in the 24 days before pick-up date for:

- vehicle change
- pick-up location change
- name/contract holder change
- cancel order

EXTENSION COSTS IN 2012

RENAULT MODELS	PRICE PER DAY
MODUS / WIND	**20 euros**
CLIO HATCHBACK AND ESTATE / GRAND MODUS / KANGOO / GRAND KANGOO / MÉGANE BERLINE AND COUPÉ / MÉGANE ESTATE	**25 euros**
SCÉNIC / GRAND SCÉNIC / LAGUNA HATCHBACK / LAGUNA ESTATE / LAGUNA COUPÉ	**30 euros**
MÉGANE COUPE CABRIOLET / LATITUDE / ESPACE / GRAND ESPACE / TRAFIC LONG	**35 euros**

DACIA MODELS	PRICE PER DAY
SANDERO	**15 euros**
LOGAN MCV / DUSTER	**20 euros**

IMPORTANT

Extension fees must be paid by credit card.

RETURNING YOUR CAR

DROP-OFF PROCEDURES

Customers are required to call their return center three business days before the scheduled drop-off date. All the information you need will be supplied during this call. You will be expected no later than 30 minutes after the arranged time.

If you need to change the drop-off time: Let your return center know as soon as possible about any change in drop-off times, so that your local correspondent can welcome you in the best possible conditions.

If you need to change the drop-off location: To return your car to a different center from pick-up, contact the center of your choice no later than three business days before return date (see details of the centers on pages 14 to 24). You will be billed for return fees outside France not settled when making your order.

If you need to return your vehicle early: you may benefit from a reimbursement for days not used, subject to a deductible of 7 days. You will be billed for a minimum 21 days. Please contact your agent.

IMPORTANT

Always refer to the "Pick-up and drop-off centers" chapter (pages 12 to 24) for contact details and more information about each center.

ITEMS TO BE RETURNED

- the vehicle,
- both of the vehicle's keys or cards,
- the registration documents,
- the warranty booklet and the user manual,
- the safety kit (reflective jackets and red triangle),
- the duly completed European accident report, if you have had an accident,
- the SD card of the GPS,
- the infrared audio headsets,
- the remote controls

CAUTION!
If you return the vehicle late (after the date mentioned on your contract), an extension fee will be charged (see page 8). Renault Eurodrive accepts no responsibility for personal belongings left behind in the vehicle.

IMPORTANT

You will be billed for any missing items on return (documents mentioned above, vehicle equipment).

You will be charged fees for not returning the vehicle to a Renault Eurodrive.

PICK-UP AND RETURN CENTERS

This chapter contains a list of our pick-up and drop-off centers in France and Europe, plus their contact details that you will need to make an appointment before picking up or dropping off your vehicle.

CAUTION!

- **For pick-ups:** if you do not send a flight number, then you must make an appointment with your center no later than 3 working days before the agreed pick-up date*.
- **For drop-offs:** you must make an appointment with your center no later than 3 working days before the agreed drop-off date*.
- You will wait up to 30 minutes maximum beyond the agreed time and one hour after flight arrival statement.

**Detailed information about the opening hours of the switchboard at your pick up or drop off location is available in the appropriate location sheet.*

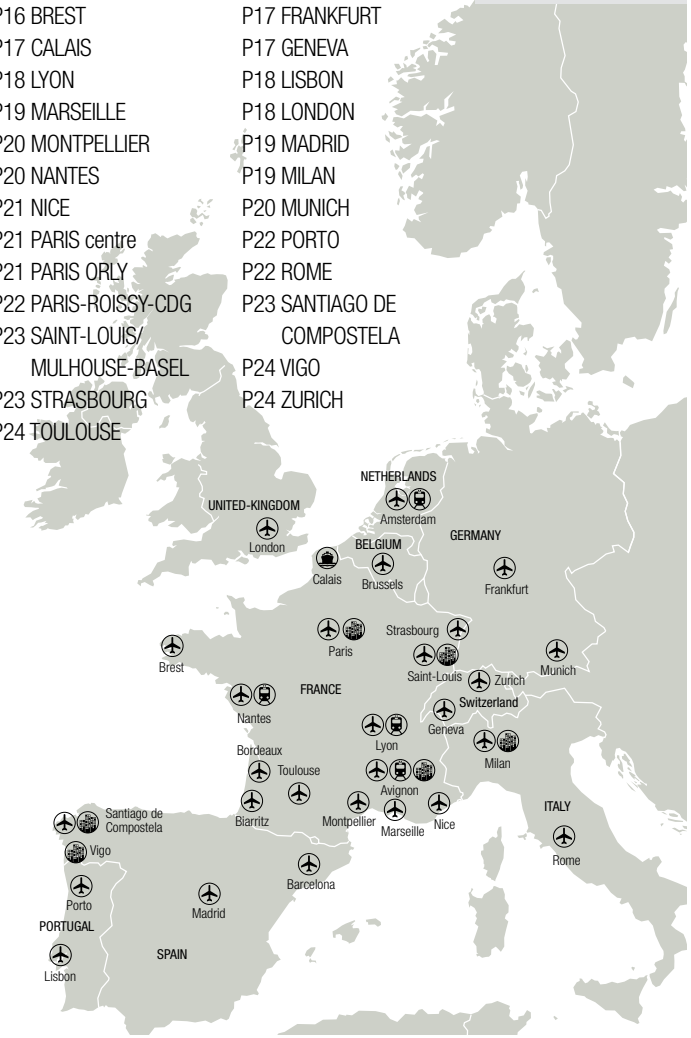
IN FRANCE

P15 AVIGNON
P15 BIARRITZ
P16 BORDEAUX
P16 BREST
P17 CALAIS
P18 LYON
P19 MARSEILLE
P20 MONTPELLIER
P20 NANTES
P21 NICE
P21 PARIS centre
P21 PARIS ORLY
P22 PARIS-ROISSY-CDG
P23 SAINT-LOUIS/ MULHOUSE-BASEL
P23 STRASBOURG
P24 TOULOUSE

IN EUROPE

P14 AMSTERDAM
P15 BARCELONA
P16 BRUSSELS
P17 FRANKFURT
P17 GENEVA
P18 LISBON
P18 LONDON
P19 MADRID
P19 MILAN
P20 MUNICH
P22 PORTO
P22 ROME
P23 SANTIAGO DE COMPOSTELA
P24 VIGO
P24 ZURICH

All the telephone numbers can be found on the detachable tab on page 26.



AMSTERDAM – SCHIPHOL

RENAULT EURODRIVE / M.D.S.
Crowne Plaza Hotel
Planeetbaan 2, Hoofddorp
Amsterdam 2132 HZ Netherlands

Switchboard hours:
Monday to Friday, from 9:00 am to 5:00 pm, except on public holidays.
✆ **+31 (0)20 890 38 46**
✉ **mds.amsterdam@mdsparc.com**

PICK-UP SERVICE

Daily.
When your train or flight arrives, as specified in your booking, call our representative on +31 (0)20 890 38 46.
A free minibus service will take you to the reception centre, 3 km away.

RETURN SERVICE

Daily.
Return address: as above.
A free minibus service will take you to your departure terminal.

Public holidays: 01/01 - 09/04 - 30/04 - 28/05 - 25/12 - 26/12

AVIGNON

RENAULT EURODRIVE / M.D.S.
AVIA gas station
16, boulevard St-Michel
84000 Avignon

Switchboard hours:
Monday to Friday, from 9:00 am to 5:00 pm, except on public holidays.
✆ **+33 (0)4 26 07 74 54**
✉ **mds.avignon@mdsparc.com**

PICK-UP SERVICE

Daily.
When your train or flight arrives, as specified in your booking, call our representative on +33 (0)4 26 07 74 54 or 0800 73 69 54, from the station or airport, using a landline (free phone number accessible from most public telephones).
A free minibus service will take you to the reception centre 10 km from the airport.

RETURN SERVICE

Daily, from 7:00 am to 9:00 pm.
Return address: as above.
A free minibus service will take you to the TGV train station or airport.

Getting to the centre

The reception centre is 400 m from the Avignon Ville station (inside the Avia gas station).

Public holidays: 01/01 - 09/04 - 01/05 - 08/05 - 17/05 - 28/05 - 14/07 - 15/08 - 01/11 - 11/11 - 25/12

BARCELONA

RENAULT EURODRIVE / M.D.S.
Polígon Mas Blau II
Carrer De L'Alt Camp nº 9
08830 Sant Boi De Llobregat

Switchboard hours:
Monday to Friday, from 9:00 am to 5:00 pm, except on public holidays.
✆ **+34 93 184 56 71**
✉ **mds.barcelone@mdsparc.com**

PICK-UP SERVICE

Daily.
Once you have arrived and collected your luggage, use a public phone to contact M.D.S. / Barcelona on the freephone number 800 300 389. You will be collected by a minibus and taken to the M.D.S. / Barcelona reception center 1 km away to pick up your vehicle.
The minibus will pick you up from car park G Microbusos Hotel.
If you change flights or the time of your appointment, then you must inform the site agent to make sure that someone is present to receive you.

RETURN SERVICE

Daily.
Information, procedures and formalities will be provided over the phone when you make your appointment on 93 184 56 71 from Spain, or +34 93 184 56 71 from outside Spain.

Public holidays: 01/01 - 06/01 - 06/04 - 09/04 - 01/05 - 15/08 - 11/09 - 12/10 - 01/11 - 06/12 - 08/12 - 25/12 - 26/12

BIARRITZ – ANGLET

RENAULT EURODRIVE / M.D.S.
ZAC de Parme
Allée de Galin
64600 Anglet

Switchboard hours:
Monday to Friday, from 9:00 am to 5:00 pm, except on public holidays.
✆ **+33 (0)5 24 62 06 62**
✉ **mds.biarritz@mdsparc.com**

PICK-UP SERVICE

Daily.
When your train or flight arrives, as specified in your booking, call our representative on +33 (0)5 24 62 06 62 or 0805 62 01 05 from the airport, using a landline (free phone number accessible from most public telephones).
A free minibus service will take you to the reception centre, 0.5 km from the airport.

RETURN SERVICE

Daily.
Return address: as above.
A free minibus service will take you to the airport.

Getting to the centre

By car: on the roundabout coming into the airport, follow the "parking couvert" sign.

Public holidays: 01/01 - 09/04 - 01/05 - 08/05 - 17/05 - 28/05 - 14/07 - 15/08 - 01/11 - 11/11 - 25/12

BORDEAUX – MÉRIGNAC

RENAULT EURODRIVE / M.D.S.
Desk Hall A – Arrivals floor

Switchboard hours:
Monday to Friday, from 9:00 am to 5:00 pm, except on public holidays.
✆ **+33 (0)6 74 78 65 08**
✉ **mds.bordeaux@mdsparc.com**

PICK-UP SERVICE
Daily.
When your flight arrives, as specified in your booking, go to the Renault Eurodrive desk (Hall A on the Arrivals floor).

RETURN SERVICE
Daily.
Return address: airport, Parc des loueurs – Allée N1 –"TT Service".
Meet up in the car park.

Public holidays: 01/01 - 09/04 - 01/05 - 08/05 - 17/05 - 28/05 - 14/07 - 15/08 - 01/11 - 11/11 - 25/12

BREST – GUIPAVAS

RENAULT EURODRIVE / M.D.S.
Airport – P3 car park

Switchboard hours:
Monday to Friday, from 9:00 am to 5:00 pm, except on public holidays.
✆ **+33 (0)6 63 05 88 79**
✉ **mds.brest@mdsparc.com**

PICK-UP SERVICE
Daily.
When your flight arrives, as specified in your booking, call our representative on +33 (0)6 63 05 88 79 or 0800 73 69 92 from the airport, using a landline (free phone number accessible from most public telephones).
A free minibus service will take you to the reception centre, 0.6 km from the airport.

RETURN SERVICE
Daily.
Return address: airport, P3 car park.
A free minibus service will take you to your departure terminal.
You will be expected no later than 30 minutes after the arranged time.

Public holidays: 01/01 - 09/04 - 01/05 - 08/05 - 17/05 - 28/05 - 14/07 - 15/08 - 01/11 - 11/11 - 25/12

BRUSSELS – ZAVENTEM

RENAULT EURODRIVE / EUROPCAR
Brussels Airport
Desk – Arrivals hall

Switchboard hours:
Switchboard hours: Monday to Friday, from 6:30 am to 11:00 pm. Saturdays, from 7:00 am to 9:00 pm. Sundays and public holidays, from 8:00 am to 11:00 pm.
✆ **+32 (0)2 721 05 92 (Standard Général)**
ou +32 (0)2 800 09 73
ou +32 (0)2 800 09 74

PICK-UP SERVICE
Daily. Monday to Friday, from 6:30 am to 11:00 pm. Saturdays from 7:00 am to 9:00 pm. Sundays and public holidays, from 8:00 am to 11:00 pm.
When your flight arrives, as specified in your booking, go to the Europcar desk (Arrivals hall).

RETURN SERVICE
Daily. Monday to Friday, from 7:00 am to 9:00 pm. Saturdays, from 8:00 am to midday. Sundays and public holidays, from 8:00 am to 9:00 pm.
Return address: reception desk in the Car Rental Park.
On arriving at the airport, keep left and follow the signs to Car Rental Return (first left after the bridge). Park the car in a space marked Europcar..

Getting to the centre
By bus: No. 12 from Brussels, Rue Ducale.
By train: Airport City Express depuis Bruxelles Gare Centrale.

Public holidays: 01/01 - 08/04 - 09/04 - 01/05 - 17/05 - 27/05 - 28/05 - 21/07 - 15/08 - 01/11 - 11/11 - 25/12

CALAIS PORT TERMINAL CAR FERRY

RENAULT EURODRIVE / WALON France
Desk – "Loueurs" (Rentals)

Switchboard hours:
Monday to Friday, from 8:00 am to 6:00 pm, except on public holidays.
✆ **+33 (0)6 07 32 15 43**

PICK-UP SERVICE
Daily. Weekends and public holidays by appointment.
On your arrival, use the courtesy phone on the Renault Eurodrive/Walon France desk to contact our representative.
Remember the time difference (France is one hour ahead of the UK).

RETURN SERVICE
Calais Port – East Terminal Car Ferry.
All pertinent information will be given to you over the telephone.

Getting to the centre
By train: TGV Fretun then 15 km by taxi (only possibility).

Public holidays: 01/01 - 09/04 - 01/05 - 08/05 - 17/05 - 28/05 - 14/07 - 15/08 - 01/11 - 11/11 - 25/12

FRANKFURT – MÖRFELDEN

RENAULT EURODRIVE / M.D.S.
Holiday Inn Express
Langener Str. 200
64546 Mörfelden

Switchboard hours:
Monday to Friday, from 9:00 am to 5:00 pm, except on public holidays.
✆ **+49 (0)69 257 385 652**
✉ **mds.francfort@mdsparc.com**

PICK-UP SERVICE
Daily.
When your flight arrives, as specified in your booking, call our representative on +49 (0)69 257 385 652 or 0800 664 56 17 from the airport, using a landline (free phone number accessible from most public telephones).
A minibus from the Holiday Inn Express Hotel will take you to the reception centre, 10 km away.

RETURN SERVICE
Daily.
Return address: as above.
A free minibus will take you to your departure terminal.

Caution : no pick-ups, drop-offs or transfers are available at Frankfurt-Hahn airport.

Public holidays: 01/01 - 06/01 - 06/04 - 09/04 - 01/05 - 17/05 - 28/05 - 07/06 - 15/08 - 03/10 - 18/11 - 25/12 - 26/12

GENEVA – COINTRIN

RENAULT EURODRIVE / M.D.S.
Première Classe Hotel
Parc des Anneaux de Magny
Route du Nant
01280 Prévessin-Moens

Switchboard hours:
Monday to Friday, from 9:00 am to 5:00 pm, except on public holidays.
✆ **+33 (0)6 84 97 25 47**
✉ **mds.geneve@mdsparc.com**

PICK-UP SERVICE
Daily.
Vehicles can be picked up on the French side only. Take the exit marked "Secteur France".
When your flight arrives, as specified in your booking, call our representative on +33 (0)6 84 97 25 47 or 0800 73 69 81 using a landline (free phone number accessible from most public telephones).
A free minibus will take you to the reception centre, 4 km away.

RETURN SERVICE
Daily.
Return address: as above.
A free minibus will take you to your departure terminal.

Public holidays: 01/01 - 01/04 - 01/05 - 08/05 - 09/05 - 20/05 - 14/07 - 15/08 - 01/11 - 25/12

LISBON

RENAULT EURODRIVE / PORTO PARIS LDA
Lisbon Airport
Rua C, edificio 125, piso 1, sala 2 (in front of the Arrivals hall, opposite the petrol station)

Switchboard hours:
Monday to Friday, from 9:00 am to midday and from 2:00 pm to 5:00 pm.
Except on public holidays.
✆ **+351 21 846 27 97**

ⓘ CAUTION
Customs regulations are changing in Portugal. Consequently, the conditions of delivery and return are subject to change at any time

PICK-UP SERVICE
Your Eurodrive agent will inform you of the delivery conditions when you place your order.

RETURN SERVICE
You will receive the information, procedures and formalities by telephone on +351 21 846 27 97, when you make your appointment, which must take place three working days before the scheduled return date.

Getting to the centre
By car from Rossio: Avenida da República, 2ª circular.
By bus from Cais do Sodré : Bus 44.
By bus from Rossio : Aero Bus, bus nº 44, bus nº 45.

Public holidays: 01/01 - 21/02 - 06/04 - 08/04 - 25/04 - 01/05 - 07/06 - 10/06 - 13/06 - 15/08 - 05/10 - 01/11 - 08/12 - 25/12

LONDON – HEATHROW

RENAULT EURODRIVE / M.D.S. /RENTALCAR UK
Heathrow Airport London
Sipson Road – Unit 6 Sovereign Court
UB7 OJE Heathrow

Switchboard hours:
Monday to Friday, from 9:00 am to 5:00 pm, except on public holidays.
✆ **+44 (0)20 881 996 91**
✉ **mds.londres@mdsparc.com**

PICK-UP SERVICE
Daily.
When your flight arrives, as specified in your booking, call our representative on +44 (0)20 881 996 91 or 0800 376 98 67 from the airport, using a landline (free phone number accessible from most public telephones).
A free minibus will take you to the reception centre, 3 km away.

RETURN SERVICE
Daily.
Return address: as above.
A free minibus will take you to your departure terminal.

Getting to the centre
M.D.S. / RENTALCAR UK centre, 50 m from the Texaco gas station.

Public holidays: 01/01 - 02/01 - 17/03 - 09/04 - 07/05 - 28/05 - 06/08 - 27/08 - 25/12 - 26/12

LYON – SAINT-EXUPÉRY

RENAULT EURODRIVE / M.D.S.
18, av. du Maréchal Juin
69720 Saint-Laurent-de-Mure

Switchboard hours:
Monday to Friday, from 9:00 am to 5:00 pm, except on public holidays.
✆ **+33 (0)4 72 48 42 02**
✉ **mds.lyon@mdsparc.com**

PICK-UP SERVICE
Daily.
When the agreed flight or train arrives at St-Exupéry, call our representative on +33 (0)4 72 48 42 02 or 0800 73 69 67 from the station or airport, using a landline (free phone number accessible from most public telephones).
A free minibus service will take you to the reception centre, 4 km away.

RETURN SERVICE
Daily.
Return address: as above.
A free minibus service will take you to your departure terminal.

Getting to the centre
The M.D.S. centre is near the post office "La Poste".

Public holidays: 01/01 - 09/04 - 01/05 - 08/05 - 17/05 - 28/05 - 14/07 - 15/08 - 01/11 - 11/11 - 25/12

MADRID – BARAJAS

RENAULT EURODRIVE / AUTO TURISTICA IBERICA (A.T.I.)
Madrid Barajas Airport
Ingeniero Torres Quevedo, 6
28022 Madrid

Switchboard hours:
Monday to Friday, from 9:00 am to 6:00 pm, except on public holidays.
✆ **+34 91 329 29 11**
ou +34 91 329 27 10

PICK-UP SERVICE
Daily. From 6:00 am to 8:00 pm, except on January 1 and 6, and December 25, 26 and 31. Delivery center will be open only from 9:00 am to 1 :00 pm on January 1, April 20, December 5, 7, 23 and 30.
When your flight arrives, as specified in your booking, call our representative on +34 91 329 29 11 / +34 91 329 27 10 or 900 712 137 from the airport, using a landline (free phone number accessible from most public telephones).
A free shuttle will take you to the reception centre, 5 km away.

RETURN SERVICE
Daily. From 6:00 am to 8:00 pm, except on January 1 and 6, and December 25, 26 and 31.
Delivery center will be open only from 9:00 am to 1:00 pm on January 1, April 20, December 5, 7, 23 and 30.
Return address: as above.
A free shuttle will take you to the airport.

Public holidays: 01/01 - 06/01 - 19/03 - 05/04 - 06/04 - 01/05 - 02/05 - 11/05 - 07/06 - 15/08 - 12/10 - 01/11 - 09/11 - 06/12 - 08/12 - 25/12 - 26/12

MARSEILLE – PROVENCE

RENAULT EURODRIVE / TRANSCAUSSE
Marseille airport (reception located near the Sofitel and Ibis hotels)

Switchboard hours:
Monday to Friday, from 8:00 am to midday and from 1:00 pm to 6:00 pm. Saturdays, from 8:00 am to midday. Except on public holidays.
✆ **+33 (0)4 42 14 31 49**
✉ **g.raillon@transcausse.com**

PICK-UP SERVICE
Daily, from 5:00 am to midnight.
Follow the indications "Renault Eurodrive".
When your flight arrives, as specified in your booking, call our representative on the Transcausse courtesy phone; Hall 1 (International Arrivals), Halls 3/4 (Domestic Arrivals), facing the information desk.
The representative will accompany you on the free shuttle to the reception centre, 900 m away.

RETURN SERVICE
Daily, from 5:00 am to 10:00 pm
Follow the "Renault Eurodrive" signs.
A free shuttle will take you to your departure terminal.

Getting to the centre
By bus (shuttle): From Saint-Charles station in Marseille or the Aix-en-Provence TGV station.

Public holidays: 01/01 - 09/04 - 01/05 - 08/05 - 17/05 - 28/05 - 14/07 - 15/08 - 01/11 - 11/11 - 25/12

MILAN – LINATE – MALPENSA – CENTRE-VILLE

RENAULT EURODRIVE / M.D.S.
Milan Linate airport
Milan Malpensa airport
City center: Via C. Mezzofanti, 12
20133 Milan

Switchboard hours:
Monday to Friday, from 9:00 am to 5:00 pm, except on public holidays.
✆ **+39 0240 708 236**
✉ **mds.milan@mdsparc.com**

PICK-UP SERVICE
AIRPORTS: **Daily.**
When your flight arrives, call our representative on +39 0240 708 236 or 800 969 255 from the airport, using a landline (free phone number accessible from most public telephones).
CITY CENTER: **Daily.**

RETURN SERVICE
AIRPORTS: **Daily.**
The meeting point in terminal 1 and all pertinent information will be given to you when you phone to make an appointment.
CITY CENTER: **Daily.**
All pertinent information will be given to you when you phone to make an appointment.

Public holidays: 01/01 - 06/01 - 25/04 - 01/05 - 02/06 - 15/08 - 01/11 - 08/12 - 25/12 - 26/12

MONTPELLIER MÉDITERRANÉE

RENAULT EURODRIVE / AUTORAPIDO
Reception located directly in the rental car compound

Switchboard hours:
Monday to Friday, from 8:00 am to midday and from 2:00 pm to 6:00 pm.
Except on public holidays.
✆ **+33 (0)6 08 02 26 11**
ou +33 (0)6 81 08 81 14

PICK-UP SERVICE
Daily, from 8:00 am to 10:45 pm.
When the agreed flight arrives, go to the AUTORAPIDO counter in the rental car compound.

RETURN SERVICE
Daily, from 5:30 am to 8:00 pm.
Drop-off address: Montpellier Méditerranée airport. Follow the Rental Cars signs. Drive into the rental car compound through the automatic barrier and use one of the Autorapido places. Then go to the counter located in the compound.

Getting to the centre
By bus: from Montpellier, take the tramway towards the Odysseum as far as "Place de l'Europe". Then take a shuttle to the airport.

Public holidays: 01/01 - 09/04 - 01/05 - 08/05 - 17/05 - 28/05 - 14/07 - 15/08 - 01/11 - 11/11 - 25/12

MUNICH – F.J. STRAUSS

RENAULT EURODRIVE / M.D.S.
Munich Airport
Ismaninger Str. 98
85399 Hallbergmoos

Switchboard hours:
Monday to Friday, from 9:00 am to 5:00 pm, except on public holidays.
✆ **+49 (0)69 33 29 62 46**
✉ **mds.munich@mdsparc.com**

PICK-UP SERVICE
Daily.
When your flight arrives, as specified in your booking, call our representative on +49 (0)69 33 29 62 46 or 0800 589 15 76 from the airport, using a landline (free phone number accessible from most public telephones).
A free minibus will take you to the reception centre, 5 km away.

RETURN SERVICE
Daily.
Return address: as above.
A free shuttle will take you to your departure terminal.

Public holidays: 01/01 - 06/01 - 22/04 - 25/04 - 01/05 - 02/06 - 13/06 - 23/06 - 08/08 - 15/08 - 03/10 - 01/11 - 13/11 - 25/12 - 26/12

NANTES

RENAULT EURODRIVE / UCAR
Zone Atout Sud
24, rue de l'Abbé Grégoire
44400 Rezé

Switchboard hours:
Monday to Friday, from 8:00 am to midday and from 2:00 pm to 6:00 pm.
Except on public holidays.
✆ **+33 (0)2 40 75 73 51**

PICK-UP SERVICE
Daily, from 6:00 am to 10:00 pm.
When your flight arrives, as specified in your booking, our representative will wait for you in Hall 1 next to the reception desk ("Accueil").
When your train arrives, our representative will wait for you in the reception hall of the South entrance ("Accès Sud").
A free shuttle will take you to the reception centre 7 km from the airport.
In the event of a problem, please contact our representative on the free phone number: 0800 800 646 (accessible from the airport and from Nantes using a landline).

RETURN SERVICE
Daily, from 6:00 am to 8:00 pm.
Return address: as above.
A free shuttle will take you to the airport or station.

Getting to the centre
By bus: From Nantes, bus No. 36.
Bus stop "Seil".

Public holidays: 01/01 - 09/04 - 01/05 - 08/05 - 17/05 - 28/05 - 14/07 - 15/08 - 01/11 - 11/11 - 25/12

NICE – CÔTE D'AZUR

RENAULT EURODRIVE / TT CAR TRANSIT
Zone aéroportuaire
61, route de Grenoble
06100 Nice

Switchboard hours:
Monday to Friday, from 8:00 am to 5:00 pm, except on public holidays.
✆ **+33 (0)4 92 29 13 83**
✉ **infonice@ttroissy.net**

PICK-UP SERVICE
Daily, from 6:30 am to midnight.
When your flight arrives, call our representative on +33 (0)4 92 29 13 83 or 0800 803 583 from the airport, using a landline (free phone number accessible from most public telephones).
A free shuttle will take you to the reception centre, 1.8 km from the airport.

CAUTION : Please note that walk in customer deliveries can be arranged daily between 6:30 am and 8:00 pm.

RETURN SERVICE
Daily, from 6:00 am to 9:00 pm.
A free shuttle will take you to your departure terminal.

CAUTION: On Sundays, the gate is closed so you will need to use the TT Car entry phone.

Public holidays: 01/01 - 09/04 - 01/05 - 08/05 - 17/05 - 28/05 - 14/07 - 15/08 - 01/11 - 11/11 - 25/12

PARIS Centre

RENAULT EURODRIVE / TT CAR TRANSIT
2, av. de la Porte de Saint-Cloud
Parking Porte de Saint-Cloud
75016 Paris

Switchboard hours:
Monday to Friday, from 9:00 am to 6:00 pm, except on public holidays.
✆ **+33 (0)1 40 71 72 40**
✉ **infoparis@ttroissy.net**

PICK-UP SERVICE
Monday to Friday, from 9:00 am to 6:00 pm, except on public holidays.
Any time during opening hours.

RETURN SERVICE
Monday to Friday, from 9:00 am to 6:00 pm, except on public holidays.
Any time during opening hours.

Getting to the centre
By underground train: Station: Porte de Saint-Cloud (line No. 9). Walk 200m to the car park "Parking de la Porte de Saint-Cloud".

Public holidays: 01/01 - 09/04 - 01/05 - 08/05 - 17/05 - 28/05 - 14/07 - 15/08 - 01/11 - 11/11 - 25/12

PARIS – ORLY

RENAULT EURODRIVE / TT CAR TRANSIT
Orlytech - Reception outside the terminal, in the "Base arrière Loueurs" (Rentals) area

Switchboard hours:
Monday to Friday, from 7:00 am to 6:00 pm.
Saturdays, from 7:00 am to 1:00 pm.
Except on public holidays.
✆ **+33 (0)1 49 75 13 50**
✉ **infoorly@ttroissy.net**

PICK-UP SERVICE
Daily, from 6:30 am to midnight.
When your flight arrives, as specified in your booking, call our representative on +33 (0)1 49 75 13 50 or 0800 101 261 from the airport, using a landline (free phone number accessible from most public telephones).

CAUTION : Please note that walk in customer deliveries can be arranged daily between 6:30 am and 8:00 pm.

RETURN SERVICE
Daily, from 6:30 am to 8:00 pm.
Return address: office above (if possible, unload your luggage first in the Departures area).
A free shuttle will take you to your departure terminal.

Getting to the centre
By car: On leaving the terminal, follow the signs for Paris for 1 km. Exit when you see the sign "Orlytech – Orly-Ville". Keep right and follow the arrows " véhicules TT" to the TT Car Transit car park.

Public holidays: 01/01 - 09/04 - 01/05 - 08/05 - 17/05 - 28/05 - 14/07 - 15/08 - 01/11 - 11/11 - 25/12

PARIS – ROISSY CHARLES DE GAULLE

RENAULT EURODRIVE / TT CAR TRANSIT
Aéroport Roissy-Charles de Gaulle
Terminal 3

Switchboard hours:
Daily, from 6:00 am to 06:00 pm.
✆ **+33 (0)1 48 62 37 53**
✉ **infocdg@ttroissy.net**

PICK-UP SERVICE
Daily, from 6:00 am to midnight.
When your flight arrives, as specified in your booking, call our representative on +33 (0)1 48 62 37 53 or 0800 800 775 from the airport, using a landline (free phone number accessible from most public telephones).
A free shuttle will pick you up.

CAUTION : pick-ups from 5:00 am only for scheduled flights arriving between 4:00 am and 5:00 am.
Pick-up by appointment between 6:00 am and 8:00 pm.

RETURN SERVICE
Daily, from 6:00 am to 10:00 pm.
A free shuttle will take you to your departure terminal.

Getting to the centre
By bus: Air France bus from Paris Porte Maillot and Roissybus from Place de l'Opéra.
By train: RER line B from Châtelet les Halles to the station Aéroport CDG1 then a shuttle service.

Public holidays: 01/01 - 09/04 - 01/05 - 08/05 - 17/05 - 28/05 - 14/07 - 15/08 - 01/11 - 11/11 - 25/12

PORTO – SA CARNEIRO

RENAULT EURODRIVE / PORTO PARIS LDA
Francisco Sa Carneiro Airport

Switchboard hours:
Monday to Friday, from 9:00 am to midday and from 2:00 pm to 5:00 pm.
Except on public holidays.
✆ **+351 22 996 64 27**

CAUTION
Customs regulations are changing in Portugal. Consequently, the conditions of delivery and return are subject to change at any time.

PICK-UP SERVICE
Your Eurodrive agent will inform you of the delivery conditions when you place your order.

RETURN SERVICE
You will receive the information, procedures and formalities by telephone on +351 22 996 64 27, when you make your appointment, which must take place three working days before the scheduled return date.

Getting to the centre
By car from Porto: A28 then A41.
By bus from Avenida dos Aliados: Aerobus.
By subway: Purple line - E

Public holidays: 01/01 - 21/02 - 06/04 - 08/04 - 25/04 - 01/05 - 07/06 - 10/06 - 24/06 - 15/08 - 05/10 - 01/11 - 08/12 - 25/12

ROME – FIUMICINO

RENAULT EURODRIVE / M.D.S. ROMADRIVE
Via delle Pinne, 74
00054 Fiumicino
Parking Blu

Switchboard hours:
Monday to Friday, from 9:00 am to 5:00 pm, except on public holidays.
✆ **+39 0 665 001 456**
✉ **mds.rome@mdsparc.com**

PICK-UP SERVICE
Daily.
When your flight arrives, as specified in your booking, call our representative on +39 0699 268 392, or 800 969 277 from the airport, using a landline (free phone number accessible from most public telephones).
A free minibus will take you to the reception centre, 6 km away.

RETURN SERVICE
Daily.
Return address: as above.
A free minibus will take you to your departure terminal.

Getting to the centre
By car: direction Roma Fiumicino airport. Follow OSTIA FIUMICINO then FIUMICINO Nord. Follow the signs to the Parking Blu.

Public holidays: 01/01 - 06/01 - 25/04 - 01/05 - 02/06 - 15/08 - 01/11 - 08/12 - 25/12 - 26/12

SANTIAGO DE COMPOSTELA

RENAULT EURODRIVE / M.CAEIRO S.A.
Poligono del Tambre
Via Isaac Peral 12-18
15890 Santiago de Compostela

Switchboard hours:
Monday to Friday, from 9:00 am to 1:00 pm and from 3:00 pm to 7:00 pm.
Except on public holidays.
✆ **+34 981 58 64 44**
+34 608 98 17 49 (saturday)

PICK-UP SERVICE
Monday to Friday, from 8:00 am to 8:00 pm. Saturdays, from 10:00 am to 1:00 pm and from 3:30 pm to 7:00 pm. Except on public holidays.
When your flight arrives, as specified in your booking, call our representative.
A free shuttle will take you to the reception centre, 15 km away.
Pick-up address: Monday to Friday: as above. Saturdays: M. Caeiro, S.A. Centro de Rosalia Castro No. 158 – Santiago de Compostela.

CAUTION : A l'arrivée les clients doivent impérativement appeler le centre afin d'éviter toute attente à l'aéroport.

RETURN SERVICE
Monday to Friday, from 8:00 am to 8:00 pm. Saturdays, from 10:00 am to 1:00 pm and from 3:30 pm to 7:00 pm. Except on public holidays.
Monday to Friday: above.
Saturdays: M. Caeiro, S.A. Centro de Rosalia Castro No. 158 – Santiago de Compostela.
A free shuttle service will take you to the airport.

Public holidays: 06/01 - 19/03 - 05/04 - 06/04 - 01/05 - 17/05 - 25/07 - 15/08 - 16/08 - 12/10 - 01/11 - 06/12 - 08/12 - 25/12

SAINT-LOUIS – BÂLE-MULHOUSE

RENAULT EURODRIVE / S.A. GARAGE BADER
Garage Bader
81, av. du Général de Gaulle
68300 Saint-Louis

Switchboard hours:
Monday to Friday, from 8:00 am to 11:30 am and from 2:00 pm to 5:30 pm.
Except on public holidays.
✆ **+33 (0)3 89 89 70 00**

PICK-UP SERVICE
Monday to Friday, from 8:00 am to 11:30 am and from 2:00 pm to 5:30 pm. Except on public holidays.
When your flight arrives, as specified in your booking, go to the Autopole desk (France exit, next to the Avis desk). Use the courtesy telephone to contact our representative.
In the city, from Garage Bader at the address above. Any time during opening hours.

RETURN SERVICE
Monday to Friday, from 8:00 am to 11:30 am and 2:00 pm to 5:30 pm. Except on public holidays.
Garage Bader in the city centre: address above. A free shuttle will take you to your departure terminal.

Public holidays: 01/01 - 06/04 - 09/04 - 01/05 - 08/05 - 17/05 - 28/05 - 14/07 - 15/08 - 01/11 - 11/11 - 25/12 - 26/12

STRASBOURG – ENTZHEIM

RENAULT EURODRIVE / M.D.S.
TOTAL gas station
4, route de Schirmeck
67120 Duppigheim

Switchboard hours:
Monday to Friday, from 9:00 am to 5:00 pm, except on public holidays.
✆ **+33 (0)3 88 49 11 07**
✉ **mds.strasbourg@mdsparc.com**

PICK-UP SERVICE
Daily.
When your flight arrives, as specified in your booking, call our representative on +33 (0)3 88 49 11 07 or 0800 73 69 98 from the airport, using a landline (free phone number accessible from most public telephones).
A free minibus will take you to the reception centre, 7 km away.

RETURN SERVICE
Daily.
Return address: as above.
A free minibus will take you to your departure terminal.

Public holidays: 01/01 - 06/04 - 09/04 - 01/05 - 08/05 - 17/05 - 28/05 - 14/07 - 15/08 - 01/11 - 11/11 - 25/12 - 26/12

TOULOUSE – BLAGNAC

RENAULT EURODRIVE / M.D.S.
Allée Saint Exupéry
31700 Blagnac

Switchboard hours:
Monday to Friday, from 9:00 am to 5:00 pm, except on public holidays.
✆ **+33 (0)5 40 80 43 12**
✉ **mds.toulouse@mdsparc.com**

PICK-UP SERVICE
Daily.
When your flight arrives, as specified in your booking, call our representative on +33 (0)5 40 80 43 12 or 0800 73 69 88 from the airport, using a landline (free phone number accessible from most public telephones).
A free minibus will take you to the reception centre, 1.6 km from the airport.

RETURN SERVICE
Daily.
Return address: as above.
A free minibus will take you to your departure terminal.

Public holidays: 01/01 - 09/04 - 01/05 - 08/05 - 17/05 - 28/05 - 14/07 - 15/08 - 01/11 - 11/11 - 25/12

VIGO

RENAULT EURODRIVE / TALLERES RODOSA S.L.
Avenida de Madrid, 135
36214 Vigo, Pontevedra

Switchboard hours:
Monday to Friday, from 8:30 am to 1:30 pm and from 3:30 pm to 6:30 pm.
Except on public holidays.
✆ **+34 98 625 10 88**

PICK-UP SERVICE
Monday to Friday, from 8:30 am to 1:30 pm and from 3:30 pm to 6:30 pm. Except on public holidays.
Any time during opening hours.

RETURN SERVICE
Monday to Friday, from 8:30 am to 1:30 pm and from 3:30 pm to 6:30 pm. Except on public holidays.
Any time during opening hours.

Public holidays: 06/01 - 25/03 - 05/04 - 06/04 - 01/05 - 17/05 - 25/06 - 15/08 - 16/08 -12/10 - 01/11 - 06/12 - 08/12 - 24/12 - 25/12 - 31/12

ZURICH – KLOTEN

RENAULT EURODRIVE / M.D.S.
Zurich Kloten airport

Switchboard hours:
Monday to Friday, from 9:00 am to 5:00 pm, except on public holidays.
✆ **+41 (0)43 500 42 04**
✉ **mds.zurich@mdsparc.com**

PICK-UP SERVICE
Daily.
When your flight arrives, as specified in your booking, call our representative on +41 (0)43 500 42 04 or 0800 700 201 from the airport, using a landline (free phone number accessible from most public telephones).
A free minibus service will pick you up.

RETURN SERVICE
Daily.
Return address: as above.
A free minibus service will take you to the airport.

Public holidays: 01/01 - 06/04 - 09/04 - 01/05 - 17/05 - 28/05 - 01/08 - 25/12 - 26/12

CHECKLIST

Before you leave for Europe:

- ☐ Inform your delivery centre of the theft number.
- ☐ If you do not have a theft number, make an appointment with your delivery center (at least three working days before the end date on your order form).
- ☐ Check your flight times with your airline and inform your delivery centre of any changes.
- ☐ Carefully read the “User’s Guide” in your travel booklet (pp. 3-11), which provides all the necessary information, from pick-up through to drop-off.
- ☐ Bring your order form
- ☐ Bring your travel booklet.
- ☐ Bring authorization document where applicable (see p. 5).

When you drop off your vehicle:

Make sure you have not left any personal belongings in the vehicle.
Return:

- ☐ both of the vehicle’s keys or cards,
- ☐ the registration documents,
- ☐ the warranty booklet and the user manual,
- ☐ the safety kit (reflective jackets and red triangle),
- ☐ the SD card of the GPS,
- ☐ the infrared audio headsets and GPS remote control,
- ☐ the duly completed European accident report, if you have had an accident.

CONTACT YOUR DELIVERY CENTER...

Amsterdam	+31 (0)20 890 38 46	**London**	+44 (0)20 881 996 91	**Paris-CDG**	+33 (0)1 48 62 37 53
Avignon	+33 (0)4 26 07 74 54	**Lyon**	+33 (0)4 72 48 42 02	**Porto**	+351 22 996 64 27
Barcelona	+34 93 184 56 71	**Madrid**	+34 91 329 29 11	**Rome**	+39 0 665 001 456
Biarritz	+33 (0)5 24 62 06 62		+34 91 329 27 10	**Santiago de Compostela**	
Bordeaux	+33 (0)6 74 78 65 08	**Marseille**	+33 (0)4 42 14 31 49		+34 981 58 64 44
Brest	+33 (0)6 63 05 88 79	**Milan**	+39 0240 708 236	(samedi)	+34 608 98 17 49
Brussels	+32 (0)2 721 05 92	**Montpellier**	+33 (0)6 08 02 26 11	**St-Louis**	+33 (0)3 89 89 70 00
	+32 (0)2 800 09 73		+33 (0)6 81 08 81 14	**Strasbourg**	+33 (0)3 88 49 11 07
	+32 (0)2 800 09 74	**Munich**	+49 (0)69 33 29 62 46	**Toulouse**	+33 (0)5 40 80 43 12
Calais	+33 (0)6 07 32 15 43	**Nantes**	+33 (0)2 40 75 73 51	**Vigo**	+34 98 625 10 88
Frankfurt	+49 (0)69 257 385 652	**Nice**	+33 (0)4 92 29 13 83	**Zurich**	+41 (0)43 500 42 04
Geneva	+33 (0)6 84 97 25 47	**Paris 16e**	+33 (0)1 40 71 72 40		
Lisbon	+351 21 846 27 97	**Paris Orly**	+33 (0)1 49 75 13 50		

NOTES

BECOME OWNER IN PEACE OF MIND

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YOUR AGENT EURODRIVE WILL DEAL WITH ALL
BUY A NEW RENAULT OR DACIA VEHICLE

Soon after your arrival at the airport, pick up your new vehicle from one of our 40 centers in Europe, manufacturer's warranty and Renault service's quality, possibility to subscribe to a service contract (extended warranty, maintenance and service) and/or to an insurance contract, assistance Renault 24/24 and 7/7.

RENAULT EURODRIVE **DRIVE THE CHANGE**

RENAULT

TRAVEL BOOKLET
DESTINATION: EUROPE

(www.ukandeuropetravel.com)

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